**Part 1.**

“timeApplicator” first appearance

1. Q: In your opinion, what’s the application all about?

A: scheduling

2. Q: In your opinion, what does this application do?

A: schedules time for employees / makes weekly schedules

3. Q: Who do you think this application is intended for?

A: for managers

4. Q: How would you rate the application’s attractiveness on the scale

from 1 to 5: 1 means not attractive at all, while 5 stands for very

attractive?

A: 4

5. Q: Without clicking on anything yet, please, describe the options you

see on the home page and what you think they do. Feel fee to move

around the initial page/screen, but again, please, do not click

on anything right now.

A: “Schedule Draft” creates the schedules.

Calendar selection tool shows the calendar.

This is possible to save the schedule and you can choose the file format.

“Home” takes you to the application home page.

“Help” provides help.

“FAQ” is probably a Q&A section.

“Log-out” will log me out from the application

“Prev” will take me to the previous schedule.

“Next” will take me to the next schedule.

“Employee” will show me the list of employees.

“Day Off Requests” will show me all the list of day offs.

“Availability” will show the list of employees’ availability, the tester guessed.

Google, Twitter, Facebook are external links.

The bottom links duplicate text navigation.

**Part 2.**

Tasks

2.1 Task: Create a schedule draft

Time for completion: 40sec.

2.1.1 Subtask: Select an employee

Time for completion: 20sec.

2.1.2 Subtask: Input the selected employee day offs

Time for completion: 10sec.

2.1.3 Subtask: Input the selected employee availability

Time for completion: 5sec.

2.1.4 Subtask: “Make Schedule Draft” procedure

Time for completion: 5sec.

2.2 Task: Download the created at the step 2.1 schedule draft to the local

machine

Time for completion: 10sec. (the tester was confused how to save and where to press;

there is no “call to action” button the tester indicated)

2.3 Task: Create a schedule draft as at the step 2.1 but undo several

selected day offs for the selected employee

Time for completion: 15sec.

2.4 Task: Discard all selections that were made

Time for completion: 7sec.

2.5 Task: Browse through previously created schedule drafts

Time for completion: 2sec.

**Part 3.**

Post tasks questions

1. Q: In your opinion, how many pages/screens does the application

include?

A: 7

2. Q: How would you describe the transitions between the application

pages/screens (when you click different links) on the scale

from 1 to 5: 1 means disturbing and difficult to follow, while 5

stands for very simple and easy?

A: 3

3. Q: While looking on an application content does any element

around disturb you?

A: watch; electronic one is better because there is “recognise rather than recall” mechanism

between electronic watch and time shown in the schedule table.

4. Q: What are the three things you like best about the application

navigation?

A: clearness, easiness, well organised

5. Q: What are the three things you like least about the application

navigation?

A: hover is awful, layout, button text is not self-describing; the tester pointed that buttons’ text

doesn’t really represent the tab / screen functionality.

6. Q: How would you rate the easiness of finding your way around the

application on the scale from 1 to 5: 1 means confusing and

difficult, while 5 stands for very easy.

A: 3

7. Q: Do you have any major misunderstandings or confusions in data

organization of the application? If yes, please, specify what and

why.

A: Data flow – The tester was a kind of lost what he should do next. The tester indicated the

absence of consistence and logic was slightly low.

8. Q: Is there anything that you feel is missing?

If yes, please, specify.

A: Main menu organization is slightly confusing. The tester pointed that would be better to

concatenate “Day Off Requests” button with the “Employee” button and combine their

functionality. Also, the tester pointed, that would be better to concatenate “Make Draft” and

“Schedule Draft” buttons since they have almost the same functionality.

9. Q: Are there any objects that punch you in the eye?

If yes, please specify what and why.

A: no, all elements seem in place

10: Q: Please, name three words or characteristics that describe this

application.

A: the tester didn’t know but pointed that the application really needs improvements.

11. Q: What do you like best about the application?

A: overall experience, which is OK

12. Q: Was it fun to explore the application?

A: That was OK.

13. Q: How much time, approximately, did it take you to understand what to

do with the application; for example, where to go, what to click?

A: approximately 30sec.

**Part 4.**

“timeApplicator\_redesign” comparative feedback

1. Q: Please, rate how cluttered the home page is comparing to the

original version on the scale from 1 to 5: 1 means really cluttered,

while 5 stands for very less cluttered.

A: 4

2. Q: What would you suggest for the navigation structure to make it more

effective, simple, and logical?

A: Rearrange the buttons. Their layout looks like a remote control now.

Might be several of them can be grouped together.

3. Q: Which button would you press first, which second, and which third?

Please, explain why.

A: The “Employee” button first because it’s numbered as 1/3. Then “Day Off Requests” button

because it’s 2/3 and finally “Availability” button because it’s 3/3.

4. Q: Please, name tree words or characteristics that describe this home

page.

A: Looks like remote control – too many buttons, informative, high-contrast

5. Q: Are there any materials / elements you would like to see added to

this home page? Which ones?

A: The whole page revising should be done.